

# TruVision NVR 11 Firmware 1.4 Release Notes

P/N 1105-EN • REV A • ISS 30AUG22

## Introduction

This is the TruVision NVR 11 Firmware 1.4 Release Notes document with additional information not covered in the user manual. For the latest information on the TruVision NVR 11 (TVN 11), please visit:

EMEA: <https://firesecurityproducts.com>

Australia: <https://firesecurityproducts.com.au>

## Overview

The TVN 11 is a network recorder that can work with cameras up to 8 MP (4K). The recorder supports H.264 and H.265 encoding and also features the signature built-in TruVision intrusion integration functionality.

## Enhancements

- It is now possible to set up the layout of the connected monitors (HDMI/VGA) via the browser.
- The security for the user passwords has increased: passwords need to have a higher complexity, and number of allowed attempts has been reduced to three before the recorder access is locked for 10 minutes (OSD) or 30 minutes (web).
- The player that can be exported from the recorder was updated to support the recent released TruVision IP cameras.
- The default host name for ezDDNS starts now with 'carrier-' instead of 'utc-'.
- The alarm output behavior for *Disable Actions* can be defined in the webpage.
- TLS v1.2 is now supported when sending emails via the recorder.

- Cybersecurity updates

## Bug fixes

- The VCA grid lines are now visible for the TruVision Series 7 IP cameras in the live view webpage of the recorder.
- The upload issue for the signed certificate for HTTPS has been fixed.

## Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

**Note:** Please be ready at the equipment before calling.

### Table 1: Technical Support

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#### Europe, Middle East, and Africa

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W Go to [firesecurityproducts.com/en/contact](https://firesecurityproducts.com/en/contact)

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#### Australia

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E [cs@firesecurityproducts.zendesk.com](mailto:cs@firesecurityproducts.zendesk.com)

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W [www.firesecurityproducts.com.au/support](https://www.firesecurityproducts.com.au/support)

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