

M Series IP PTZ Cameras Release Notes

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Product summary

This is the M Series IP PTZ Cameras Release Notes with additional information not covered in the user manual. For the latest information on the M Series IP PTZ cameras, please visit:

EMEA: <https://firesecurityproducts.com>

Australia: <https://firesecurityproducts.com.au/>

Firmware version 23.1.4 (March 2024)

Date of release: March 2024

Overview

Firmware version 23.1.4 contains new features and improvements for the M Series IP PTZ cameras.

Supported camera list

There are 2 different firmware files for the M Series IP PTZ cameras. Please check the table below for compatibility and make sure to only upgrade the camera with compatible firmware.

Camera	Firmware
TVGP-M01-0201-PTZ-G	TVGP-M01_v23.1.4-0201
TVGP-M01-0401-PTZ-G	TVGP-M01_v23.1.4-040x
TVGP-M01-0402-PTZ-G	
TVGP-M01-0403-PTZ-G	

New features

- Security updates
- Optimization of network transmission packages
- Text updates in English web UI
- Removal of non-relevant log entries

Firmware version 23.1.3 (June 2022)

Initial release version

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

Europe, Middle East, and Africa

W Go to www.firesecurityproducts.com/en/contact

Australia

E cs@firesecurityproducts.zendesk.com

W www.firesecurityproducts.com.au/support
